

Ramesh Prasad Yadav Teachers' Training College

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Report on Orientation Programme of Grievance Redressal Mechanism

Ramesh Prasad Yadav Teachers' Training College, Koderma, Jharkhand organized an Orientation programme for Grievance Redressal awareness to new enrolled B.Ed. trainees (2023-25) on 04.11.2023. Members of this committee were Dr. Laxmi Sarkar (Principal/Chairperson), Md. Seraj (Coordinator) Mr. Syed Khurshid Ali (Co-coordinator). Maximum participants attended this programme through offline mode. The purpose of this orientation was to aware students about the guidelines and procedure of how to submit online and offline grievances. Program started with (Saraswati vandana) as a prayer to almighty for the prosperity of the institution, after vandana welcome address was given by Md. Seraj (Coordinator).

The Principal of Ramesh Prasad Yadav Teachers' Training College, she in her address emphasized on the need of Grievance Redressal committee.

Members of this Grievance Redressal committee informed about all the members of this committee, Objectives and procedure of this committee. Anyone with a genuine grievance may approach to grievance cell. In case the person is unwilling to appear in self, grievances may be dropped in writing at the suggestion box with self-attested xerox copy of valid ID proof and college Identity card of the Grievance Cell and Grievance Redressal Form is also available in website and ensured the students that their grievance will remain confidential and they can meet the in charges of different cell to whom they referred by Grievance Redressal Committee and also ensured them that their grievance will be resolved as soon as possible.

Anti-Ragging and Sexual Harassment Cell is also part of Grievance Redressal committee. Dr. Laxmi Sarkar (Principal cum chairperson of Grievance redressal cell) Md. Seraj (Coordinator), Mrs. Sambhavi Narayan (Co-coordinator) also informed students about the Anti-Ragging and Sexual Harassment cell.

Md. Seraj (Coordinator) of this college was also introduced students about various Personal and career counselling services. In the last vote of thanks was done by Mrs. Sambhavi Narayan and Programme was ended with National Anthem.

Ramesh Prasad Yaday **Teacher's Training College** Koderma